



Terms & Conditions

We are Simply Dream Travel and are excited to help you with your travel. The following terms & conditions (the "Agreement") describe what you can expect from us. The terms "we", "us", and "our" refer to Simply Dream Travel and the term "you" refers to the individual who reads this agreement.

CHECK ALL DOCUMENTS CAREFULLY. Contact us immediately if you find any errors on your documents. Failure to notify Simply Dream Travel of any discrepancies within 48 hours after receipt of invoice/itinerary places the responsibility and consequences directly to the client. Name and Dates date of birth on reservation, must match passenger's valid identification exactly.

RECONFIRM YOUR FLIGHT DEPARTURE TIME. Contact your flights airlines website of call at least 24 hours prior to departure to reconfirm flight schedule. Failure to do this may result in a missed flight or longer stays in the airport. Recommended airport check-in time is 90 minutes for domestic flights and 2 hours for international flights. Failure to arrive at the gate 30 minutes prior to your flights departure may result in the cancellation of your reservations.

PARTIAL USE OF AIR RESERVATION. Failure to use any part of an air schedule may result in automatic cancellation of all remaining flight reservations.

AIR SCHEDULE CHANGES. Flight schedules are subject to change by the airlines at any time prior to departure. Simply Dream Travel is not responsible for missed flights due to schedule changes. It is the client responsibility to make sure they have verified all flights and flight schedules.

BAGGAGE FEES. Most airlines charge fees for checked luggage. You must check with the airlines for the latest baggage fees that apply to your flight.

AIRLINE DISCOUNTED FARE RESTRICTIONS. Most discounted fares involve certain restrictions. Most discounted fares are non-refundable and non-transferable. Typically, frequent flyer points may not be used for upgrades on these special fare tickets. A change in carrier(s) flight(s) or routing(s) could result in a carrier demanding full fare. Obtain agency or airline assistance to make changes. Other restrictions may apply.

HOTELS. Hotels are usually confirmed on a guaranteed or per-paid basis. Read invoices carefully regarding change/cancellation penalties. Some hotel reservations carry restrictions and may be completely non-refundable. Simply Dream Travel cannot guarantee special request such as: bedding, smoking preference and room location. They are subject to availability at check-in.

RATE INCREASES. Transportation tickets, lodging costs, tour and package prices are subject to change without notice due to currency fluctuations, tariff changes or operational costs. In

addition, group tour/packages are based on a minimum number of passengers traveling. If that number falls below the minimum, the trip may be canceled or a surcharge may be imposed on all participating passengers.

AGENCY FEES. In addition to charges imposed by suppliers, the Agency reserves the right to charge a \$50 fee for each client who requires revisions to a reservation, \$100 per person for cancellations, \$35 for checks returned for insufficient funds and other fees established in the agency policy. Agency fees may also be charged to offset costs of extensive or time-consuming research and for the sale of items for which the agency receives inadequate compensation from the supplier.

BOOKING/PAYMENTS: Travel with Simply Dream Travel, after working with you on your trip details, will provide a proposed itinerary. Simply Dream Travel will work with you on any first draft changes if required. We require a minimum \$250 per person deposit to hold reservations. This deposit is due after the first set of changes to a proposal. After any changes are made, you will then receive your final itinerary with an invoice and other important travel information. This invoice is subject to change until you receive confirmation that your travel is booked. Simply Dream Travel charges a professional services fee which begins at \$100 per reservation. This fee will be estimated during your complimentary consultation call with a minimum payment due prior to travel planning and design work beginning. The final fee will be included in the quote on the proposal and on your invoice. Some tours and airlines will require a larger or payment in full to hold your booking. Customer will be notified if a larger deposit is required. Deposits are **NONREFUNDABLE**, unless stated otherwise in the Terms & Conditions of the Service Provider(s). The final payment **MUST** be received **NO LATER THAN 45 days** prior to departure. Final payments are not automatically charged. Please note your calendar of this final payment date as reminders may not be sent, however we will send reminders a week or more before it's due. Simply Dream Travel is not responsible for cancellations due to payments made after this date (see Agency Fees for more information), Late fees will apply. Traveling with Simply Dream Travel reserves the right to cancel the booking without further notice and without refund of deposit. Once payment for your trip is processed, you will receive i) a receipt and ii) a checklist of items for you to review travel documents. Please review documents carefully and promptly as we will not be responsible for any errors. It is your responsibility to review all travel documentation and alert us as soon as possible with any corrections.

DISCLAIMER OF LIABILITY. Simply Dream Travel (The Agency) is acting as an intermediary or as an agent for the suppliers in selling services, or in accepting reservations or bookings for services which are directly supplied by the Agency (such as air carriage, hotel accommodations, ground transportation, meals, tours, cruises, etc...) The Agency, therefore, shall not be responsible for breach of contract or any international or careless action or omissions on part of such supplier which results in any loss, damage, delay, or injury to you or your travel companions or group members. Your payment of deposit and/or full payment for reservations or bookings shall constitute a consent of the above, and an agreement on your part to convey the contents hereof to your travel companions or group members.

SIMPLY DREAM TRAVEL SHALL NOT BE RESPONSIBLE. for any injuries, damaged, or losses caused to any traveler in connection with terrorist activities, social or labor unrest,

mechanical or constitutional failures or difficulties, diseases, local laws, climate conditions, abnormal conditions or developments, or any other actions, omissions, or conditions outside the travel agent's control. Travelers assume the complete and full responsibility for, and hereby releases the agent from, any duty of checking and verifying any and all passport, visa, vaccination, or any other entry requirement of each destination, and all safety and security conditions of such destinations, during the length of the proposed travel. However, we specifically recommend that U.S. citizens traveling to Canada, Mexico or the Caribbean do so with a valid U.S. passport. For more information concerning possible dangers at international destinations, contact the Travel Advisory Section of the U.S. State Department (202) 647-5225 or visit <http://www.state.gov/travel/>. For medical information call (404) 332-4559 <http://wwwnc.cdc.gov/travel>. By embarking upon his/her travel, the traveler is hereby warned of the above risks as well as possible travel industry bankruptcies and medical climate disruptions, and the possibility traveler may be unable to travel as scheduled because of personal emergency.

RE-CONFIRM YOUR FLIGHT: Simply Dream Travel Company advises you personally to re-confirm your flight schedule within 24 hours prior to departure directly with the airline in case of any last-minute changes or delays. Most airlines allow you to check in online 24 hours prior to departure using the "Record Locator" (found in your Simply Dream Travel documents)

AIRLINE CHECK-IN: Please check in with your airline at the airport no later than two (2) hours prior to scheduled flight departure time for domestic flights and (3) hours prior to international flights. **Resort Check-in:** Check-in time at most resorts is 3:00pm (local time). If you arrive prior to 3:00pm your room may not be ready. The resort will store your luggage in a secure location on property.

CONTACT INFORMATION:

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